## If you are out-of-province...

If you require medical attention in the meantime, you must use your current health card. Costs should be covered under your province of origin's health plan.

However, should a doctor refuse your card, you will need to cover the costs. You can get reimbursed by your province's health plan by taking the necessary steps. To obtain your card, you present yourself to: La Régie de l'assurance maladie du Québec...

## 425 boulevard de Maisonneuve ouest Montréal (514) 864-3411

### IF YOU ARE

OU-OF-PROVINCE OR
FROM ANOTHER
COUNTRY YOU WILL NEED
TO PIECES OF ID

#### Other province:

- Your birth certificat of your province of origin or
- Your medical care card of province of your origin province or
- Your canadien citizenship certificate or
- Your canadien passport.

#### AND

- ✓ Have in hand a document that validates your Quebec residency and
- ✓ Have a picture of you taken at the pharmacy (5\$) and authorized by a CLSC and
- ✓ Fill out document.

#### Other country:

- ✓ The document completed and
- ✓ The document confirming your citizenship
  or your permenant residency card and,
- ✓ A Quebec residency proof.



YOU HAVE NOT
OBTAINED YOUR
MEDICARE CARD
IN THE DELAYS
REQUESTED
BY YOUR DOCTOR

Régie de l'assurance maladie Québec 💀 🕸

How to obtain
your health
insurance card?

Your treatment could be interrupted!



Brochure realized by: Léa-Frédérique Rainville Traduction: Anne-Marie Mecteau In collaboration with: Caroline Vaillancourt



## Replacing your birth certificate

Your birth certificate is considered a valid piece of ID toward acquiring you health card.

- 2 identifications are necessary to obtain your birth certificate:
- ✓ With a picture ID
- ✓ with a proof of residency

If you do not have a photo ID, a guarantor who has known you for more than 2 years can validate your identity. A guarantor is an professional who is a member of a professional association, such as a nurse or doctor.

A telephone bill, driver's license or social assistance stub are considered valid proofs of residency.

You must present yourself to the office of *Le Directeur de l'État Civil*.

## 2050 Bleury Street, 6 th floor Montreal

Telephone: (514) 864-3900

And follow these procedures:

Complete the form (cost: 15\$)

Choose the full size option

health insurance purposes

Present 2 pieces of ID

# Getting your health insurance card

You will need:

- ✓ the birth certificate (preferably)
- ✓ a photograph of yourself, taken at any pharmacy and validated by your CLSC
- ✓ a completed request form

Cost: 15\$ (free if you are receiving social assistance and your card has not been expired for more than 6 months).

You must present yourself to the:

Regie de l'assurance Maladie du Québec 425 de Maisonneuve blvd west Montreal (514) 864-3411

You can expect a delay of 30 days or so before receiving your card.

# If you don't have your birth certificate...

You must present 2 of the following pieces of ID to obtain your health insurance card:

- A driver's license
- an expired health insurance card
- immigration documents
- passport
- a name or sex change certificate



# If you are without any ID and with no fixed address...

You may stop by the CLSC des Faubourgs every Tuesday of Thursday at 1 pm:

## 1250 Sanguinet Street Montreal (514) 527-9565

You need to have on hand:

- **√** 2\$
- ✓ Any piece of ID you have

Your request will be accepted with or without proof of ID. The professionals at the CLSC des Faubourgs will assist you on-site. You will receive a temporary card—valid for 1 year only. It can take up to 2 months to receive your card.

Talk to your counselor at Cran if you wish to undertake this process via The *Centre Dollard-Cormier*.